

## Cellar Door Update

23 October 2021

We're excited to be preparing for reopening to visitors from Melbourne & a return to our normal Cellar Door activities, so we wanted to inform you of our policies with regards to the changing restrictions and government requirements.

### Terms & Conditions

From **23 October 2021 onwards:**

Our Cellar Door operates under the current settings for hospitality businesses. As a result we are able to offer:

- Seated service only
- Fully vaccinated: Indoors DQ4 and 30 cap, Outdoors DQ2 and 100 cap

Further requirements are laid out in the [Roadmap to Reopening](#)

As per the mandate of the Victorian Government, Vinea Marson will only be accepting vaccinated patrons, winery and vineyard visitors from 23 October 2021 onwards (unless an authorised exemption applies). All visitors are required to check in via the QR Code and show a member of staff their vaccination confirmation. We encourage to link your vaccination certificate with the Services Victoria App to make the arrival process as smooth as possible.

We ask that visitors & tour operators give our staff their utmost respect as we navigate this new process. We will not be entering into a discussion as to why we are requiring proof of vaccination and ask that you respect our decision to operate our business in a manner that is both in the interest of public health and out of concern for the immunocompromised & vulnerable members of our community, including our staff & family members.

In addition to the double vaccination requirement, we ask that you reconsider your visit if:

- (1) If you are feeling unwell or have symptoms including fever, cough, sore throat or shortness of breath;
- (2) Have come into contact with someone with a positive COVID19 test;
- (3) Have been asked to isolate and get tested by the Health Department in your jurisdiction.

NOTE: We ask that you have not notify us if you will be late for your booked tasting. After 15 minutes of your booking time, we reserve the right to cancel your table allocation and provide seating for other waiting customers. This includes special events such as Summer of Cellar Doors, Heathcote on Show, Easter, Christmas and public holidays. We hope you understand this updated policy, as we are keen to offer the award-winning Cellar Door experience whilst also managing numbers and additional policies required of us during the pandemic.



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411 Heathcote-Rochester Road  
Heathcote Victoria 3523 Australia  
PO Box 222 Heathcote Vic 3523 Australia

## Large Groups

As a small, family-run business we are unable to cater for large groups. For the remainder of 2021, we will be capping group numbers at 6 patrons (excluding our Domenica Pranzo lunches) so that we are able to offer our wine experience in the best possible way. We hope you understand the need for these temporary measures & look forward to welcoming you to Vinea Marson's family table soon.

Should you have any queries, please do not hesitate to contact Madeleine on 0430 312 165 or via email - [madeleine@vineamarson.com](mailto:madeleine@vineamarson.com)

*CI VEDIAMO ALLA VIGNA*

The Marson Family



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## CELLAR DOOR TOURS OVER SUMMER

Due to our limited numbers, the additional COVID-safe requirements, we will only be able to host tours for groups of 6 or less, at the following times:

- Groups of 2-4 people can be accommodated if space allows at sittings throughout the day (11.00am, 12.30pm, 2.00pm, 3.30pm);
- Groups of 5-6 at our 11am sittings.

We will have our online booking portal up and running shortly, however in the meantime please get in contact with Madeleine via phone on 0430 312 165 or email [madeleine@vineamarson.com](mailto:madeleine@vineamarson.com) to discuss your requirements & bookings.

We ask that you give us 48 hours' notice of any tour bookings and/or cancellations & understand if our limited numbers may result in us being unable to take on a booking on occasion. We understand these are additional requirements, but hope they'll allow us to deliver the authentic Italian family experience visitors know and love at the Cellar Door!

*Grazie mille e ci vediamo alla vigna!*  
Helen, Mario & Madeleine Marson